

ATMequipment.com Launches New Online Web Ordering and Tracking System for ATM Component Repairs

Repair Service Center Implements State of the Art System with a Customer Focus

SALT LAKE CITY, Jan. 11, 2011—[ATMequipment.com](http://www.ATMequipment.com), North America's leading wholesale supplier of retail ATM machines, parts, supplies and repair services, today announced it has launched a new state of the art [online ordering and tracking system](#) allowing customers to quickly initiate a repair order and then track and monitor the repair status completely through its certified repair center process.

ATMequipment's repair center provides high quality repair services for retail ATM machine components from nearly all makes and models. The new monitoring system allows customers to initiate an order at no cost, provides automatic order confirmation that can be printed out as a label for the part, and then track and monitor repair status and delivery.

"We're always looking for new ways to provide greater service and convenience for our customers," said Alicia Ridley, ATMequipment.com president. "This new system makes it easier to place a repair request and removes questions on the status of their part repair with a visual, user-friendly monitoring system. Customers can easily monitor the status from order placement to return delivery of the part."

Skilled and certified technicians with years of qualified experience who believe in the company's mission to do the job right staff ATMequipment.com's repair system. The center maintains an extensive inventory of parts helping ensure fast turnaround of repairs—usually within 24 to 48 hours.

The company also offers competitive flat rate pricing for most component parts outlined on its [Parts Repair Pricing](#) Web page. The company charges only for the repair once it is fixed with no upfront or hidden fees.

In addition to repairing the part, the company provides additional value-add by cleaning the component, conducting a 10 point inspection and providing a 6-month warranty on the repair.

About ATMequipment.com

A private company based in Kaysville, Utah, ATMequipment.com (www.ATMequipment.com), a Grant Victor company, is North America's leading wholesale supplier of retail ATM Machines, Parts, Service and Supplies. The company has an extensive repair service center and repairs most brands of ATM components. The ATMequipment.com website and call center provides ATM Operators with superior customer service and one-stop shopping for everything needed to operate an ATM business. ATMequipment.com is a distributor for Hantle, Nautilus Hyosung, Triton, Genmega, and NCR.